

Professional Animal Sitting Services, Inc.

Cancellation Policy

Please read our cancellation policy carefully prior to booking a service. If you have any questions regarding this policy please ask us. Cancellation fees are not waived.

- Service cancelled with at least 48 hours notice is fully refundable.
- Service cancelled with less than 48 hours but more than 24 hours notice is charged a \$15.00 cancellation fee.
- Service cancelled with less than 24 hours notice is charged a \$27.00 cancellation fee, or the amount of one service whichever is less.
- Early returns with less than 24 hours notice forfeit an amount equal to one service visit. To avoid this charge you may either call or e-mail us with the changes to your plans. We want to work with you and do not want you to pay for service that you do not need.
- Late returns or failure to notify Professional Animal Sitting Services, Inc. of your return.
 - o An additional \$10 per visit plus the cost of the visit.
 - o You can avoid these charges by keeping in contact with us. If your plans change and you notify us that you need to extend your service these fees may be waived.